



Parent Guide

Guide Version 1.3.012820

NuSEC LLC 1255 Broad Street Clifton, NJ 07013

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1 Introduction to NuEduSec

NuEduSec is a cloud based security platform for K12 schools that reports students' online activities to school authorities and parents and blocks inappropriate websites. It monitors and controls students' activities both when they are connected to the school network (on-site) and home or other private networks (off-site) based on security policies applied to their user groups (like grades / classes, student groups).

NuEduSec lets parents login to NuEduSec and view the web-based activities of their children and wards both in school and away from school. This gives parents an insight of the websites visited, web searches made and nature of posts made to social media platforms. The reports inform parents / guardians of the students" behavior to take necessary actions when a misconduct is found.



Features:

- Lets school administration and teachers to enforce security polices relevant to different classes, grades, special student groups etc.
- Each policy defines website categories blocked when the user connects to the internet through school network (on-site) and home or other private networks (off-site) and website whitelist/blacklist
- Reports immoral activities and bothersome events by analyzing web searches, social media posts and websites visited by students
- · Comprehensive reports on behavioral breaches and website access policy breaches
- Meets Children's Internet Protection Act (CIPA) and Children's Online Privacy Protection Rule (COPPA) compliance

Guide Structure

This guide is intended to take you through login to NuEduSec, view the activities of your children, policy active on each child and more. The guide is broken down into the following main sections:

- Introduction to NuEduSec
 - Setup your account and login to NuEduSec
- The Parent Console
- The Dashboard

- View Reports
- View Policy Breaches
- View Behavioral Breaches
- View Policies
- NuEduSec Settings
- 1.1 Setup your account and login to NuEduSec
 - · The school admin enrolls you as a parent to their NuEduSec account with the details of your wards
 - You will receive an invitation from the school admin. An example is shown below:



Click 'Join NuEduSec'

You are taken to NuEduSec page to activate your account and create a password:

	DUSEC
-	Set a Password
	Welcome herculespopular22@gmail.com
	Please first set a password for your NuEduSec Parent Portal account!
	Once you successfully define your password, you will be redirected to the Parent Portal login page for your first login.
	Set Password
	Write your password here
	Confirm New Password
	Write your password here again
	Submit

- Enter a password and re-enter it for confirmation
- Click 'Submit'

Your account is created. You are taken to the NuEduSec login page:

	Sign in to NuEDU SEC.
	Please fill in the credentials to sign in.
	Login as:
	Email
PROTECT THE STUDENTS, PROTECT	Write your email here
THE SCHOOLS AND CAMPUSES, SAFEGUARD THE EDUCATION.	
All-in-one for K12 Schools and Higher Education. NUEDU SEC is a cloud	Password
delivered solution that can easily be deployed and scaled across your school and campus network and devices.	Write your password here
	Forgot password?
e NuSEC, Inc. 2019. All rights reserved. All trademarks displayed on this web site are the exclusive property of the respective holders.	SIGN IN

- Click 'Parent'
- Enter your email address and password to login to NuEduSec

You can login to NuEduSec at anytime at https://portal.nuedusec.com/login.

2 The Parent Console

The parent console contains statistics and charts about online activities of your children. From here, you view detailed reports on websites visited, web searches made and posts made to social media platforms by your children, the policy in action on each child, behavior and policy breaches and more.



The items in the left-hand menu let you access each major area of NuEduSec.

- Dashboard Contains charts and statistics about activities of your childrean. These include overall browsing trends, top blocked websites, top blocked users and more. See Dashboard for more details.
- Reports Chronological logs of monitored activities. These include allowed and blocked browsing activities, search engine searches, social media posts, and more. You can filter results by time, child, website category, and by website. You can also export reports to .csv file. See View Reports for more details.
- Policy Flags These are attempts to access sites or website categories blocked by one of school policies. See View Policy Breaches to read more.
- Behavioral Flags Behavior monitoring lets you inspect searches (Google, Yahoo and Bing) and social media posts for inappropriate activity. A behavioral flag is when a child has searched for or posted worrisome content. See View Behavior Breaches to find out more.
- Policy View security policies applied to your children. See View Policies for more details.
- Settings View your account, change password and view children details.

3 The Dashboard

Click 'Dashboard' on the left

- The dashboard contains a range of statistics and charts that summarize the activities of your children.
- Use the filters above the charts to view data for specific dates and kids:
 - Select Date Range View statistics for a certain time period. Click the calendar icon to choose the start and end dates.
 - Select Kid(s) View statistics about a specific children
 - Select a child or children / wards for whom you want to view the statistics from the drop-down and click 'Apply'



The dashboard contains the following charts:

- Overall browsing trend
- Top blocked users
- Most active users
- Top blocked sites
- Top visited sites
- Top blocked categories
- Top visited categories

Overall browsing trend

- · Shows browsing activity by all your children over the selected period
- · This indicates the hours in which your kids are most active



• Place your mouse on a point in the graph to view the actual number of sites visited at that time

Top blocked users

- · Children whose browsing activities were most often blocked by the school policies
- · This identifies kids who most often tried to visit banned websites



• Place your mouse on a bar to view the count of websites blocked for that child.

Most active users

• Children who visited the most websites within the selected time period.

Visit Count
204
68
31

• Any abnormal increase / decrease of usage by certain children may be a cause for investigation.

Top blocked sites

- The actual websites that were most blocked during the selected period by the school policies.
- · This shows you which banned websites your children most frequently attempted to visit.



Place your mouse over a sector to view the number of times the site was blocked. You can also see the
percentage of all blocked attempts for which this site accounts.



Top visited sites

- Websites most often visited by your children during the selected period.
- The chart shows successful visits to 'allowed' sites. An allowed site is one that is not explicitly blocked / blacklisted by the school policies. It may also be a site that has been whitelisted.
- You can use this data as a broad indication of the popularity of sites among your children. You can request the school to restrict access to any site you deem as unproductive or inappropriate.



Place your mouse over a sector to view the number of times the site was visited. You can also see the
percentage of all visits for which this site accounts.



Top blocked categories

- Shows the banned website genres your children most often attempted to visit.
- A 'category' is a large list of sites which fall into a particular genre. For example, espn.com and bleacherreport.com both belong to the 'Sports' category.
- School admins define blocked categories in the policy applied to user groups (like grades / classes, special student groups). You can view the policy in effect on the user groups to which each of your children belong. See View Policies for more details.



Place your mouse over a sector to view the number of attempted visits to sites in a blocked category.



Top visited categories

- Shows the website genres that were most often visited by your users.
- A 'category' is a large list of sites which feature a specific type of content. For example, cnn.com and foxnews.com both belong to the 'News' category.
- The chart shows successful visits to 'allowed' categories.

 School admins define allowed categories in the policy applied to user groups (like grades / classes, special student groups). You can view the policy in effect on the user groups to which each of your children belong. See View Policies for more details.



Place your mouse over a sector to view the number of times the category was visited. The figure is a total of all visits to all sites in the category. You can also see the percentage of all visits for which the category accounts.



4 View Reports

Click 'Reports' in the menu on the left

- The reports screen shows a timeline of online activities by all your children
- · Activities include websites visited, blocked visits, search history and social media posts.
- You can filter the report by various criteria:
 - Period of time
 - Children
 - Website category
 - Attempts to access a specific site
 - · Policy action 'blocked' or 'allowed'
- You can export reports to comma separate value (.csv) file

View reports

· Click 'Reports' on the left

The reports screen shows the list of all online activities of your children.

	REPORTS			La m.seinfield@e	xampleemail.com	Sign Out 🕒
🖵 Dashboard	2019-12-16 ~ 201 🗟 Select Kid		Categories 🔻 Domo	ain Classificati		
Reports					Clear	Apply
🍽 Policy Flags	Sograb results for All Categoria	botwoon	2010-12-16 12:45:26 - 2010-12	-22 12:16:04		
O Behavioral Flags	Showing Page 2 of 3, Total Items 266	, Detween	2013-12-10 12.45.20 - 2013-12	First Previous	Next Last	Export
≅ Policy	george.constanza@school.com	Visit	https://www.espn.co.uk/	News	6 days ago	-
🗢 Settings	(george.constanza@school.com	Visit	https://www.øbay.com/	Shopping	6 days ago	0
	jerry.s@school.com	Visit	https://www.facebook.com/	Blacklisted Domain	6 days ago	0
	jerry.s@school.com	Visit		Media Sharing	6 days ago	
	joe.s@school.com	Visit		Media Sharing	6 days ago	

Each activity record includes:

- 1. The name of the child
- 2. The activity possible values are 'Visit', 'Search', 'Misbehavior' or 'Post'
- 3. The website visited, search criteria or the post involved in the activity
 - · Click the website address, search term or post to copy the item to the clipboard
- 4. Category of the website associated with the activity
- 5 Time of the event
- 6. Policy responses:
 - I Access to the site was blocked. This is because the site belongs to a banned category, or the site is blacklisted in the student's policy.

- The visit was flagged. This is because the school's policy states that any attempts to visit sites in this category should be flagged.
- A Indicates an inappropriate search or social media post.

Filters

•

•

The filters above the table let you narrow down the report by various criteria:

REPORTS			4	m.seinfield@examp	leemail.com	Sign Out 🕞
Select Date Ra 🛅	Select Kid(s) 👻	Categories *	Domain	Classificati 👻	Clear	Apply
Search results for All	Categories, betweer	2019-12-16 14:05:00 -	2019-12-23 00:00:00			

Specific period

• Choose the start and end dates from the 'Select Date Range' drop-down:

							S	selec	t Dat	e Rai	nge		16								S	elec	ct Dat	te Ra	nge		Ċ
Last I	lour	Last	12 Hou	irs	Yesto	erday	Today	Th	is Wee	k L	ast 7	Days	\sim	L	ast Hour	Lo	ist 12 Ho	urs	Yester	day	Today	Th	is Wee	k L	ast 7	Days	
«	(D	ec 20	19)	>>>	«	c	De	ec 20	19)	> >>	ir		2	2019-12	-12			«	C	De	ec 20	19	1	» »
Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun		06	^	28	^	00	^	Mon	Tue	Wed	Thu	Fri	Sat	Sun
															07		29		01								
															80		30		02								
9	10	11		10	14	15	0	10	1	-12	10	14	15	→	09		31		03					12	13	14	15
16			\mathbf{U}				16							1	10		32		04		16						
															n		33		05								
															12		34		06								
															19	~	05	~		~							
													OK	2													ОК

Select Kid(s)

• Select target children from the drop-down to view logs that concern them

Categories

• Select a category from the drop-down to view logs about sites in that category:



Domain

- Choose a website, search engine or social media platform to view activities involving those sites.
- Type the FQDN in the 'Domain' field. For example, www.facebook.com.

Classification

• Filter logs by NuEduSec's response to the access attempt. The options are 'Allowed' or 'Blocked':

Classification	\odot
Blocked	
Allowed	

Download the report

- Click 'Reports' on the left
- Apply any filters you require
- Click 'Export' at top-right

NuEduSec generates the report in .csv format. You can open it in programs like Microsoft Excel and OpenOffice Calc.

5 View Policy Breaches

Click 'Policy Flags' on the left

 The policy flags screen shows attempted visits to sites or categories that were set to 'Flag' in the school policy.

- The policy defines which website categories are allowed, blocked or flagged. See Categories in View Policies for more on this.
- You can filter the report by various criteria:
 - Period of time
 - Children
 - Website category
 - · Attempts to access a specific site
- You can also export reports to comma separate value (.csv) file

View policy flags

Click 'Policy Flags' on the left:

	POLICY FLAGS	🛔 m.seinfield@exampleemail.com Sign Out 🖲
🖵 Dashboard	2019-12-18~2019- 团 Select Kid(s) · Categories · Domains	Clear Apply
2 Reports		
Policy Flags	Search results for All Categories, between 2019-12-16 15:46:29 - 2019-12-23 15:20:00 Showing Page 1 of 1, Total Items 54	First Previous Next Last Export
O Behavioral Flags	e george.constanza@school.com Visit https://www.espn.co.uk/ News	6 days ago 🛛 🎮
í∃ Policy	e george.constanza@school.com Visit https://www.espn.co.uk/ News	6 days ago 🛛 📁
🛱 Settings	george.constanza@school.com Visit https://www.espn.co.uk/ News	6 days ago 🛛 🎮
	joes@schoolcom Visit http://www.trendyolcom/ Shopping	6 days ago 🛛 🖉 🍽
	0 joes@schoolcom Visit https://www.trendyalcom/ Shopping	6 days ago 🛛 🖉 🍽
	ierrys@school.com Visit https://www.trendyal.com/ Shopping	6 days ago 🛛 🔗 🍽

Each activity record includes the following details:

- 1. The name of the child
- 2. The activity the only possible value is 'Visit'
- 3. The website visited
 - Click the website address to copy the URL to the clipboard.
- 4. The category to which the website belongs
- 5 Time of the event
- 6. Policy response:
 - I Access to the site was blocked. This is because the site belongs to a banned category, or the site is blacklisted in the school's policy
 - *For the visit was flagged. This because the school's policy states that any attempts to visit sites in this category should be flagged.*

Filters:

The filters above the table let you narrow down the report by various criteria:

						💄 m.sei	nfield@exampleemail.com	Sign Out 🕩
2019-12-16 ~ 2019- 🖾	Select Kid(s)	-	Categories	-	Domains	Clear	Apply	
Search results for All Co	stegories , betwe	en 201	9-12-16 15:46:29	- 2019-1	2-23 15:20:00			

Specific period

• Choose the start and end dates from the 'Select Date Range' drop-down:

								ş	Selec	t Dat	e Ra	nge		10)							S	Selec	t Da	te <mark>Ra</mark>	nge		ţ
Las	t Ho	ur	Last	12 Hou	urs	Yeste	erday	Today	Th	is Wee	k I	.ast 7	Days	\sim		Last Hour	r Lo	ast 12 Ho	urs	Yester	day	Today	Th	is Wee	⊧k L	ast 7	Days	
«	(D	əc 20	19	3	>>>	«	¢	De	oc 20	19		> >>	ai	r	:	2019-12	-12			«	¢	De	əc 20	19	3) »
Мо	n 1	Гue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun		06	^	28	^	00	^	Mon	Tue	Wed	Thu	Fri	Sat	Sun
																07		29		01								
																80		30		02								
9		10	11	\bigcap	-10	14	15	00000	10	1	12	10	14	15	\rightarrow	09		31		03					12	13	14	15
16	8			U10				16							1	10		32		04		16						
																n		33		05								
																12		34		06								
																19	~	05	~	07	~							
														OK														ОК

Select Kid(s)

• Select target children from the drop-down to view logs that concern them

Categories

• Select a category from the drop-down to view logs about sites in that category:



Domain

- Choose a website, search engine or social media platform to view activities involving those sites.
 - Type the FQDN in the 'Domain' field. For example, **www.facebook.com**.

Download the report

- · Click 'Reports' on the left
- Apply any filters you require
- Click 'Export' at top-right

NuEduSec generates the report in .csv format. You can open it in programs like Microsoft Excel and OpenOffice Calc.

6 View Behavioral Breaches

Click 'Behavioral Flags' on the left.

- NuEduSec analyzes searches and social media posts by children and identifies inappropriate behavior. For example, posting offensive content on Twitter, or searching for hate-related terms on Google.
- The behavioral flags screen shows a time-line of these events.
- You can filter events by various criteria:
 - Period of time
 - Children
 - Attempts to access a specific site
- You can also export reports to comma separate value (.csv) file.

Open the behavior flags screen

Click 'Behavioral Flags' on the left.

	BEHAVIORAL FLAGS	٤	m.seinfield@exampleema	ail.com Sign Out 🖲
🖵 Dashboard	2019-12-17 ~ 2019: 🛱 Select Kid(s	s) – Domains	Clear Apply	
😫 Reports				
Policy Flags	Search results between 2019-12-17 11 Showing Page 1 of 1 , Total Items 6	1:55:54 - 2019-12-24 00:00:00) First Previous Next Lo	ast Export
O Behavioral Flags	george.constanza@school.com	Misbeh ^{"She} is a salacious	wench" 6 days a	igo 🛕
Æ Policy	george.constanza@school.com	Misbeh <i>"What made it seer</i>	m like I was trying 6 days a	igo 🛕
- Counge	jerry.s@school.com	Misbeh What made it seen	m like I was trying 6 days a	igo 🛕
	joe.s@school.com	Misbeh ["] Looking like a lustfu	<i>ul strumpet</i> " 6 days a	igo 🛕
	y joe.s@school.com	Misbeh "You fucking loser!	Go to hell!" 6 days a	igo 🛕
	george.constanza@school.com	Misbeh "You fucking loser!"	, 6 days a	igo 🛕

Each activity record includes:

- 1. The name of the child
- 2. The activity the only possible value is 'Misbehavior'

3. The search term entered in a search engine (Google, Yahoo, Bing), or the post to a social media platform (Twitter, Facebook).

- Click the search term or the post to copy the URL to the clipboard.
- 4. Time of the event
- 5. Policy response:
 - A indicates an inappropriate search or social media post.

Filters:

The filters above the table let you narrow down the report by various criteria:

ect Date Ran(🖽	Select Kid(s) 📼	Domains	Clear	Apply

Specific period

Choose the start and end dates from the 'Select Date Range' drop-down:

								S	selec	t Dat	e Ra	nge		10)								Selec	t Dat	e Ra	nge		16
Last	Hour	ī	Last	2 Hou	irs	Yeste	erday	Today	Th	is Wee	k L	ast 7.	Days	\sim		Last Hou	r L	ast 12 Ho	urs '	Yester	day	Today	Th	is Wee	k L	ast 7 I	Days	
«	<		De	c 20	19	1	> >>	«	c	De	oc 20	19	3	> >>	ir			2019-12	-12			«	<	De	oc 20	19)) »
Мо	n Tu	e١	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun		06	^	28	^	00	^	Mon	Tue	Wed	Thu	Fri	Sat	Sun
															n 1	07		29		01								
																08		30		02								
9	10	288)	n (12	10	14	15	00000	10	1	12	10	14	15		09		31		03					12	13	14	15
16			19	10				16							1	10		32		04		16						
																n		33		05								
																12		34		06								
																10	~	05	~	07	*							
														ОК	2													OK

Select Kids:

• Select target children from the drop-down to view logs that concern them

Domains

- Choose a website, search engine or social media platform to view activities involving those sites.
- Type the FQDN in the 'Domain' field. For example, www.facebook.com.

Click 'Apply'

Download the behavioral flags report

- Click 'Reports' on the left
- Apply any filters you require
- Click 'Export' at top-right

NuEduSec generates the report in .csv format. You can open it in programs like Microsoft Excel and OpenOffice Calc.

7 View Policies

Click 'Policy' on the left

- Policies include website filtering, safe search and activity monitoring for your children.
- Separate policies to each user group (like grades / classes, dedicated student groups) by the school admin.
- The policy screen shows the policies active on the user groups to which each of your child belongs.

Open the policy interface

• Click 'Policy' on the left

	POLICY	٤	m.seinfield@exampled	email.coi	m Sign Out
🖵 Dashboard	MY KIDS	CATEGORIES			^
 Reports Policy Flags 	George Constanza george.constanza@school.com	Your kid's access to following 'selected' categorie: On-site: School network, Off-site: Anywhere outside the school ne (policy flags)	s is blocked by the sch etwork, Flag: Logs browsing act	ool adm	in. category
O Behavioral Flags	Joe Seinfield joe.s@school.com	Category	On- site	Off- site	Flag
经 Policy	Jerry Seinfield	Adult Content	۲	\bigcirc	0
	jerry.s@school.com	Advertisements & Popups	0	0	0
💠 Settings		Advocacy-NGO	0	0	0
		Alcohol & Tobacco	۲	۲	0
		Arts & Society & Culture	0	0	0
		Auctions & Classifieds	0	0	0
		Blogs & Wikis	0	0	0
		Business	0	0	0
		Chat	0	0	0
		Comics & Humor & Jokes			
		Computing & Technology			

The policy screen has the following panes:

My Kids:

- Shows the list of your children and wards
- Choose a child from the 'My Kids' pane to view the details of the policy active on the user group, to which the child belongs.

Categories:

- NuEduSec ships with 69 pre-defined categories of websites, classified by content-type.
- Each policy lets admin choose which categories of sites are allowed or blocked for the user group. They can also set whether the allow / block applies when users are connected to the school network (on-site) and / or not connected to the school network (off-site).
- · Admins can also choose to flag access attempts to sites in a certain category.

You can view the categories selected to be blocked and / or flagged, in the policy active on the chosen child:

CATEGORIES

Your kid's access to following 'selected' categories is blocked by the school admin. On-site: School network, Off-site: Anywhere outside the school network, Flag: Logs browsing actions for the category (policy flags)

Category	On-site	Off-site	Flag
Adult Content	۲	\bigcirc	0
Advertisements & Popups	0	0	0
Advocacy-NGO	0	0	0
Alcohol & Tobacco	۲	\bigcirc	0
Arts & Society & Culture	0	0	0
Auctions & Classifieds	0	\bigcirc	0
Blogs & Wikis	\bigcirc	\bigcirc	\bigcirc
Business	0	0	0
Chat	\bigcirc	\bigcirc	\bigcirc
Comics & Humor & Jokes	0	0	0
Computing & Technology	\bigcirc	\bigcirc	\bigcirc
Content Server	0	\bigcirc	\bigcirc
Downloads	0	\bigcirc	0
Education & Reference	0	0	0
Entertainment	0	\bigcirc	0
Fashion & Beauty	0	\bigcirc	0
Finance & Investment	0	0	0

- **On-site** Users cannot access websites in the category when connected to the school network.
- **Off-site** Users cannot access websites in the category when connected to a network other than the school's. For example, their home network or public/private wi-fi.
- Flag Notifies you when a user attempts to visit a site in the category. You can view flagged connections in the 'Policy Flags' screen. See View Policy Breaches if you want to read more on the subject.

Action Lists:

- Black and white lists block or allow specific domains.
- Black/white lists are often used to create exceptions to allowed / blocked categories. A whitelisted domain is
 allowed for users, even if it is in a blocked category. A blacklisted domain is always blocked, even if the
 category to which it belongs is not blocked.

~

ACTION LISTS		^
Following are the domains specifically blocked (blacklisted) for this policy by	the school admin.	
Blacklist Whitelist		
Blacklistød URL	On-site	Off-site
🛃 yemeksepeti.com	۲	۲

- Click the 'Blacklist' or 'Whitelist' tab to view the list of websites included in the list
 - On-site The rule applies when the child connects to the site through the school network
 - Off-site The rule applies when the chils connects to the site though a network other than the school's.

8 NuEduSec Settings

Click 'Settings' on the left

• The settings interface lets you view your account information, change password and view the details of your children.

				👗 m.:	seinfield@exan	npleemail.com Sign Out
🖵 Dashboard	ACCOUNT IN	IFO	MY	KID(S)		
Reports	First Name:	Morty		First	I got blance	E maril
Policy Flags	Last Name:	Seinfield	1	George	Constanzea	george.constanza@
🛇 Behavioral Flags	E-mail:	m.seinfield@exampleemail.com	2	Jerry	Seinfield	jerry.s@school.com
		Change Password	3	Joe	Seinfield	joe.s@school.com
Policy	Sign up Date:	2019-12-16 20:24	۲.			>
✿° Settings	# of Kids:	3				

Account Info:

- Shows your account details and lets you change your password.
 Change your password
 - Click 'Change Password' under your email address



· Confirm New Password - Re-enter your new password

Click 'Change Password'

Your new password is set. You should use the new password from your next login to NuEduSec.

My Kids:

Shows the list of your children and wards studying the school

#	Name	Last Namo	
		Lust Mullie	E-mail
1	George	Constanzea	george.constanza@
2	Jerry	Seinfield	jerry.s@school.com
3	Joe	Seinfield	joe.s@school.com

- · NuEduSec shows monitored online activities of only the children in the list
- If you see any of your children missing in the list or any wrongly added child, contact the school authorities for rectification.

About NuSEC

NuSEC is a global platform, built specifically for the hosting industry, with full white label capability and is localized for our partners' languages and currencies.

Trusted by some of the largest companies, the NuSEC platform gives access to a suite of products that will channel SMB Web Presence spend back through the hosting community.

1255 Broad Street Clifton, NJ 07013 United States Tel : +1.877.712.1309 Tel : +1.888.551.1531 https://www.nuedusec.com/ https://twitter.com/nuedusec https://www.linkedin.com/company/nuedusec/ https://nuedusec.com/request-demo.php